



NEAT First Steps after Installation


4. Create Initial Client Survey



United States Department of Energy
Weatherization Assistance Program
Weatherization Assistant
Version 8.2.4.2
12/29/2004



National Energy Audit Tool (NEAT)
Developed by Oak Ridge National Laboratory



Manufactured Home Energy Audit (MHEA)
Developed by the National Renewable Energy Laboratory

NEAT First Steps after Installation

After the current version (version 8.2.4.2 in this example) of NEAT has been installed, there are several steps that need to be performed to make NEAT ready for use by your agency. In general, these steps only need to be performed one time. There are additional steps that will be covered in another document.

- 1. Create your Agency - Create your agency record by copying the default agency record and renaming it to your agency. Fill in agency details, such as address, phone numbers, etc.
- 2. Create Supply Library - Create your agency's supply library by copying the default supply library and renaming it to identify it as belonging to your agency.
- 3. Create Setup Library - Create your agency's setup library of weatherization measures by copying the default setup library and renaming it to identify it as belonging to your agency.
- **4. Create Initial Client Survey - Create your agency's Initial Client Survey by copying the default Initial Client Survey and associating it with your agency.**

NEAT First Steps after Installation

Login to NEAT using the default login name and password, so that you can access the various features. Eventually you may set up user login names and passwords for personnel at your agency. When NEAT is first installed the default login user is “Jane Admin”, having a short user name of “JA”, and a password of “admin”. The password is case-sensitive.

Double-click on the NEAT shortcut icon

Opens the Log On form

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Manufactured Home Energy Audit (MHEA)

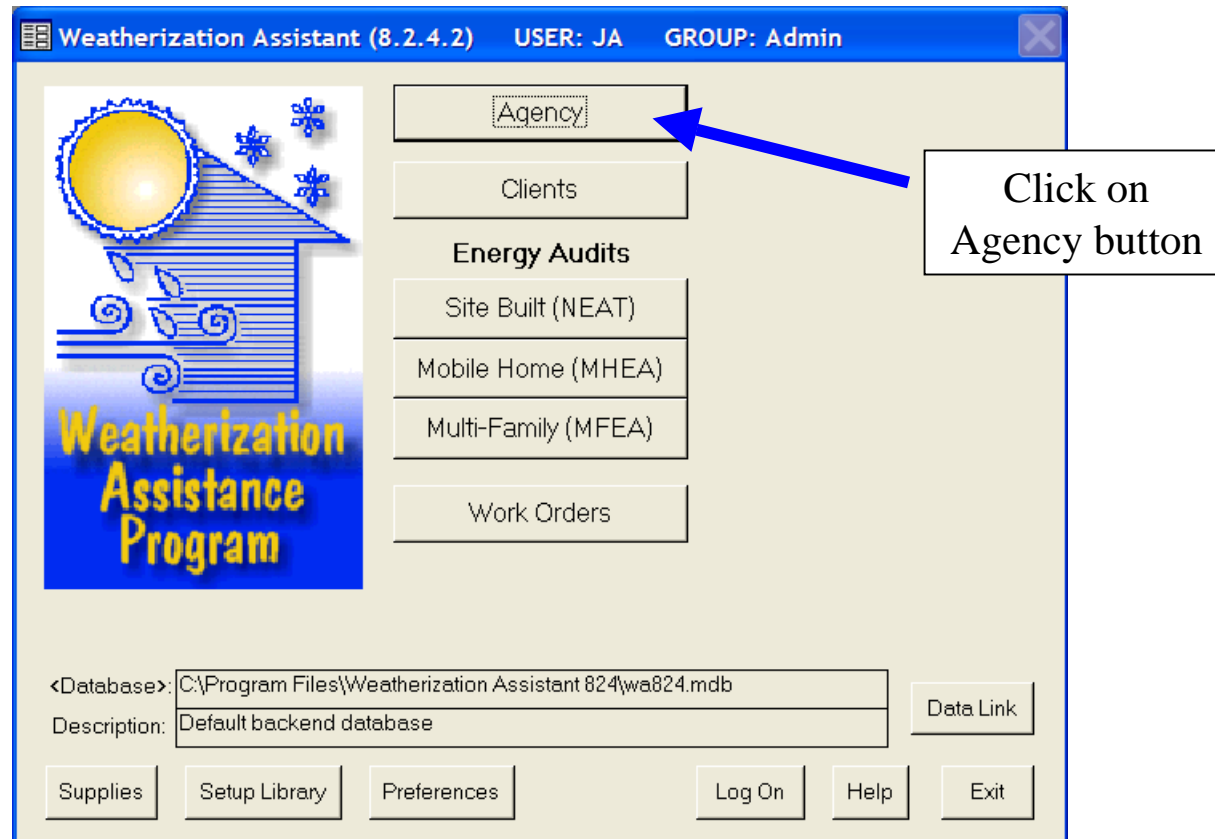
Weatherization Assistant Log On

| | | |
|-----------|--|-------|
| User Name | JA | LogOn |
| Password | | Exit |
| Data Link | <Database> C:\Program Files\Weatherization Assistant 824\wa824.mdb | |
| | Description: Default backend database | |

NEAT First Steps after Installation

4. Create Initial Client Survey

Create an Initial Client Survey for your agency by copying the default survey to your agency record. From the main screen click on the Agency button to show the Agency screen.



NEAT First Steps after Installation

4. Create Initial Client Survey

Your agency should be shown by default when the Agency screen opens. If it isn't shown, select your agency record by using the find Agency by Name drop-down list in the lower left corner of the screen.

The screenshot shows the 'Agency' screen in the NEAT software. The title bar is blue with the word 'Agency' and a close button. The main area has a light beige background. At the top, there's a header with 'Agency Name' and 'State' fields. Below this is a tabbed interface with 'Agency Information' selected. The 'Agency Information' tab contains various fields for agency details, including 'Agency Name', 'State', 'Agency Type', 'Federal ID Num', 'EIN', 'Other ID Num', 'Address', 'City', 'State', 'Zip Code', 'Phone Number', 'Fax Number', 'Email', and 'Web Page URL'. A blue arrow points to the 'Agency by Name' drop-down list in the lower left corner, which is highlighted with a blue box. The 'REPORT' section on the right shows a 'Select Report' dropdown set to 'Scheduled Audits' and a 'Select Clients' button.

Agency Name: West Central Minnesota Commu State: MN

Agency Information | Contacts (0) | Cost Centers (0) | Surveys (0) | Clients (0) | Audits (0) | Work Orders (0) | Status History

Agency Name: West Central Minnesota Communities. Address: 123 4th Street
State: MN City: Somewhere
Agency Type: Local Community Action Agency State: MN
Federal ID Num: 123-4567 Zip Code: 55555-4444
EIN: Phone Number: (888) 123-4567
Other ID Num: Fax Number: (888) 123-7654
Comment: Email: assistance@westcentral.com
Web Page URL: www.westcentralagency.com

☒ Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record).

AGENCY

by Name

REPORT

Select Report: Scheduled Audits

Select Clients

0 selected

NEAT First Steps after Installation

4. Create Initial Client Survey

Once your agency is shown on the Agency screen select the Surveys tab. The tab should be labeled as “Surveys (0)”, indicating that there are zero surveys currently associated with your agency.

The screenshot shows the 'Agency' window in the NEAT software. The 'Agency Name' is 'West Central Minnesota Commu' and the 'State' is 'MN'. The 'Surveys (0)' tab is selected, indicated by a blue arrow and a text box that says 'Select Surveys tab'. The 'Agency Information' tab is also visible. The 'Agency Name' field is 'West Central Minnesota Communities', 'State' is 'MN', 'Agency Type' is 'Local Community Action Agency', 'Federal ID Num' is '123-4567', 'EIN' is empty, 'Other ID Num' is empty, and 'Comment' is empty. The 'Address' is '123 4th Street', 'City' is 'Somewhere', 'State' is 'MN', 'Zip Code' is '55555-4444', 'Phone Number' is '(888) 123-4567', 'Fax Number' is '(888) 123-7654', 'Email' is 'assistance@westcentral.com', and 'Web Page URL' is 'www.westcentralagency.com'. A checkbox is checked for 'Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record)'. At the bottom, there are two sections: 'AGENCY' and 'REPORT'. The 'AGENCY' section has a dropdown for 'by Name' and a list of 2 items. The 'REPORT' section has a dropdown for 'Select Report' set to 'Scheduled Audits' and buttons for 'Preview', 'Print', 'PDF File', 'Snapshot File', and 'Explore'. A 'Select Clients' button is also present, with a count of 0 selected.

Agency Name: West Central Minnesota Commu State: MN

Agency Information | Contacts (0) | Cost Centers (0) | **Surveys (0)** | Clients (0) | Audits (0) | Work Orders (0) | Status History

Agency Name: West Central Minnesota Communities Address: 123 4th Street
State: MN City: Somewhere
Agency Type: Local Community Action Agency State: MN
Federal ID Num: 123-4567 Zip Code: 55555-4444
EIN: Phone Number: (888) 123-4567
Other ID Num: Fax Number: (888) 123-7654
Comment: Email: assistance@westcentral.com
Web Page URL: www.westcentralagency.com

☒ Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record).

AGENCY
by Name: [dropdown]
[2] of 2
Copy Del

REPORT
Select Report: Scheduled Audits
Preview Print PDF File Snapshot File Explore

Select Clients
0 selected

NEAT First Steps after Installation

4. Create Initial Client Survey

After selecting the Surveys tab, the screen should appear as shown below. Create the first survey record for your agency by typing the text “Initial Client Survey” in the Survey Name field. Make the survey active by clicking in the “Active” check box.

The screenshot shows the 'Agency' window with the 'Surveys' tab selected. The 'Agency Name' is 'West Central Minnesota Commu' and the 'State' is 'MN'. The 'Survey Name' field is empty, and the 'Active' checkbox is unchecked. Two blue arrows point to these fields with callout boxes: 'Type the survey name in this field' and 'Click the Active check box'. Below the 'Survey Name' field is a table for 'Survey Question Definitions' with columns 'Group', 'Order #', and 'Question'. The table has one row with 'Group' as a triangle icon, 'Order #' as '0', and 'Question' as an empty field. At the bottom, there is a 'SURVEY DEFINITION' section with a dropdown for 'by Survey Name', a record navigation bar showing '1 of 1', and a 'Comment' field.

Agency Name: West Central Minnesota Commu State: MN

Agency Information | Contacts (0) | Cost Centers (0) | Surveys (0) | Clients (0) | Audits (0) | Work Orders (0) | Status History

Survey Name: ☐ Active

Survey Question Definitions

| Group | Order # | Question |
|-------|---------|----------|
| ▶ | 0 | |

Record: 1 of 1

SURVEY DEFINITION

by Survey Name:

1 of 1 Copy Del

Comment:

NEAT First Steps after Installation

4. Create Initial Client Survey

The Survey screen should appear as below. Any survey can be built from scratch by entering questions directly into this form. However, for the Initial Client Survey, the survey questions have already been entered and stored with the original default “State of Minnesota” agency record. Those survey questions will be copied to your agency’s Initial Client Survey.

Agency

Agency Name State

Agency Information | Contacts (0) | Cost Centers (0) | Surveys (0) | Clients (0) | Audits (0) | Work Orders (0) | Status History

Survey Name ☒ Active

Survey Question Definitions

| Group | Order # | Question |
|-------|---------|----------|
| ▶ | 0 | |

Record: of 1

SURVEY DEFINITION

by Survey Name

of 1

Comment

NEAT First Steps after Installation

4. Create Initial Client Survey

Select the Agency Information tab in order to navigate to the original “State of Minnesota” agency record, from where the Initial Client Survey questions will be copied.

The screenshot shows the 'Agency' window with the 'Agency Information' tab selected. The 'Agency Name' is 'West Central Minnesota Comm' and the 'State' is 'MN'. The 'Survey Name' is 'Initial Client Survey' and it is marked as 'Active'. A blue arrow points to the 'Agency Information' tab. A text box says 'Click on the Agency Information tab'. The 'Survey Question Definitions' table has one row with 'Group' and 'Order #' columns. The 'Record' field shows '1 of 1'. The 'SURVEY DEFINITION' section has a dropdown for 'by Survey Name' and a 'Copy' button.

| Group | Order # | Question |
|-------|---------|----------|
| | 0 | |

Record: 1 of 1

SURVEY DEFINITION

by Survey Name

NEAT First Steps after Installation

4. Create Initial Client Survey

The Agency Information tab shows your agency as the default agency. Select “State of Minnesota” from the Agency by Name drop-down list.

Agency

Agency Name: State:

Agency Information | Contacts (0) | Cost Centers (0) | Surveys (1) | Clients (0) | Audits (0) | Work Orders (0) | Status History

Agency Name: Address:

State: City:

Agency Type: State:

Federal ID Num: Zip Code:

EIN: Phone Number:

Fax Number:

Email:

Web Page URL:

☒ Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record).

AGENCY

by Name

2

| Agency Name | State | Default |
|--------------------------------------|-------|---------|
| State of Minnesota | MN | No |
| West Central Minnesota Communities A | MN | Yes |

REPORT

Select Report:

Print | PDF File | Snapshot File | Explore

Select Clients

0 selected

Click on the Agency by Name drop-down list, then select “State of Minnesota” from the list

NEAT First Steps after Installation

4. Create Initial Client Survey

Once the “State of Minnesota” agency is shown on the Agency screen select the Surveys tab. The tab should be labeled as “Surveys (1)”, indicating that there is one survey currently associated with that agency.

The screenshot shows the 'Agency' window in the NEAT software. The 'Agency Name' is 'State of Minnesota' and the 'State' is 'MN'. The 'Surveys (1)' tab is selected in the top navigation bar. A blue arrow points to the 'Surveys (1)' tab with a text box that says 'Select Surveys tab'. The 'Agency Information' section includes fields for Agency Name, State, Agency Type, Federal ID Num, EIN, Other ID Num, and Comment. The 'Address' section includes fields for Address, City, State, Zip Code, Phone Number, Fax Number, Email, and Web Page URL. There is a checkbox for 'Default agency to associate with new Client Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record)'. At the bottom, there are two sections: 'AGENCY' and 'REPORT'. The 'AGENCY' section has a dropdown for 'by Name' and a list of agencies with '1' selected. The 'REPORT' section has a dropdown for 'Select Report' with 'Scheduled Audits' selected, and buttons for 'Preview', 'Print', 'PDF File', 'Snapshot File', and 'Explore'. A 'Select Clients' button is also present, with '0' selected.

Agency

Agency Name State

Agency Information | **Contacts (4)** | Cost Centers (2) | **Surveys (1)** | Clients (2) | Audits (2) | Work Orders (2) | Status History

Agency Name Address

State City

Agency Type State

Federal ID Num Zip Code

EIN Phone Number

Other ID Num Fax Number

Comment Email

Web Page URL

☐ Default agency to associate with new Client Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record).

AGENCY

by Name

1 of 2 Copy Del

REPORT

Select Report

Preview Print PDF File Snapshot File Explore

Select Clients

0 selected

NEAT First Steps after Installation

4. Create Initial Client Survey

The Initial Client Survey is shown for the agency named “State of Minnesota”. The first 6 questions out of the full set of 22 questions can be seen on the screen. The other questions can be viewed by using the record selector or using the scroll bar along the right side.

The screenshot shows the 'Agency' window in the NEAT software. The 'Agency Name' is 'State of Minnesota' and the 'State' is 'MN'. The 'Survey Name' is 'Initial Client Survey' and it is marked as 'Active'. Below this is a table of 'Survey Question Definitions'.

| Group | Order # | Question |
|-----------------------------|---------|-----------------------------------|
| Dwelling and Client Comfort | 1 | Age of dwelling (year built) |
| Dwelling and Client Comfort | 2 | Thermostat setting - Day |
| Dwelling and Client Comfort | 3 | Thermostat setting - Night |
| Dwelling and Client Comfort | 4 | Existing setback thermostat? |
| Dwelling and Client Comfort | 5 | Setback thermostat properly used? |
| Dwelling and Client Comfort | 6 | Install setback thermostat? |

Below the table, the 'Record' selector shows '1 of 22'. A blue arrow points to the 'Record selector' at the bottom, which includes a 'by Survey Name' field and a 'Record selector' with '1 of 1' and 'Copy Del' buttons. Another blue arrow points to the 'Scroll bar' on the right side of the table.

NEAT First Steps after Installation

4. Create Initial Client Survey

The questions from the Initial Client Survey will be copied in three steps. The first step is to highlight one of the questions by clicking the square to the far left of the question. The screen should look identical to that below.

Agency

Agency Name State

Agency Information | Contacts (4) | Cost Centers (2) | Surveys (1) | Clients (2) | Audits (2) | Work Orders (2) | Status History

Survey Name ☒ Active

Survey Question Definitions

| | Group | Order # | Question |
|-------------------------------------|-----------------------------|---------|-----------------------------------|
| <input checked="" type="checkbox"/> | Dwelling and Client Comfort | 1 | Age of dwelling (year built) |
| <input type="checkbox"/> | Dwelling and Client Comfort | 2 | Thermostat setting - Day |
| <input type="checkbox"/> | Dwelling and Client Comfort | 3 | Thermostat setting - Night |
| <input type="checkbox"/> | Dwelling and Client Comfort | 4 | Existing setback thermostat? |
| <input type="checkbox"/> | Dwelling and Client Comfort | 5 | Setback thermostat properly used? |
| <input type="checkbox"/> | Dwelling and Client Comfort | 6 | Install setback thermostat? |

Record: of 22

SURVEY DEFINITION

by Survey Name

of

Comment

NEAT First Steps after Installation

4. Create Initial Client Survey

The second step is to highlight all of the questions by pressing the “Ctrl” key, and while holding that key down, also press the “A” key.

Alternatively, you can hold the left mouse button down in the square to the left of the first question, and drag the mouse down to highlight all of the questions. The screen should look identical to that below.

The screenshot shows the 'Agency' window in the NEAT software. The 'Agency Name' is 'State of Minnesota' and the 'State' is 'MN'. The 'Survey Name' is 'Initial Client Survey' and it is marked as 'Active'. Below this is a table of 'Survey Question Definitions'.

| | Group | Order # | Question |
|---|-----------------------------|---------|-----------------------------------|
| ▶ | Dwelling and Client Comfort | 1 | Age of dwelling (year built) |
| | Dwelling and Client Comfort | 2 | Thermostat setting - Day |
| | Dwelling and Client Comfort | 3 | Thermostat setting - Night |
| | Dwelling and Client Comfort | 4 | Existing setback thermostat? |
| | Dwelling and Client Comfort | 5 | Setback thermostat properly used? |
| | Dwelling and Client Comfort | 6 | Install setback thermostat? |

Record: 1 of 22

SURVEY DEFINITION

by Survey Name [dropdown]

1 of 1 [Copy] [Del]

Comment [text area]

NEAT First Steps after Installation

4. Create Initial Client Survey

The third step is to copy all of the highlighted questions by pressing the “Ctrl” key, and while holding that key down, also press the “C” key. The shortcut reference to this key sequence is Ctrl+C. The screen will continue to show all of the questions highlighted as shown below.

The screenshot shows the 'Agency' window in the NEAT software. The 'Agency Name' is 'State of Minnesota' and the 'State' is 'MN'. The 'Survey Name' is 'Initial Client Survey' and it is marked as 'Active'. Below this is a table of 'Survey Question Definitions'.

| Group | Order # | Question |
|-----------------------------|---------|-----------------------------------|
| Dwelling and Client Comfort | 1 | Age of dwelling (year built) |
| Dwelling and Client Comfort | 2 | Thermostat setting - Day |
| Dwelling and Client Comfort | 3 | Thermostat setting - Night |
| Dwelling and Client Comfort | 4 | Existing setback thermostat? |
| Dwelling and Client Comfort | 5 | Setback thermostat properly used? |
| Dwelling and Client Comfort | 6 | Install setback thermostat? |

Record: 1 of 22

SURVEY DEFINITION

by Survey Name [dropdown]

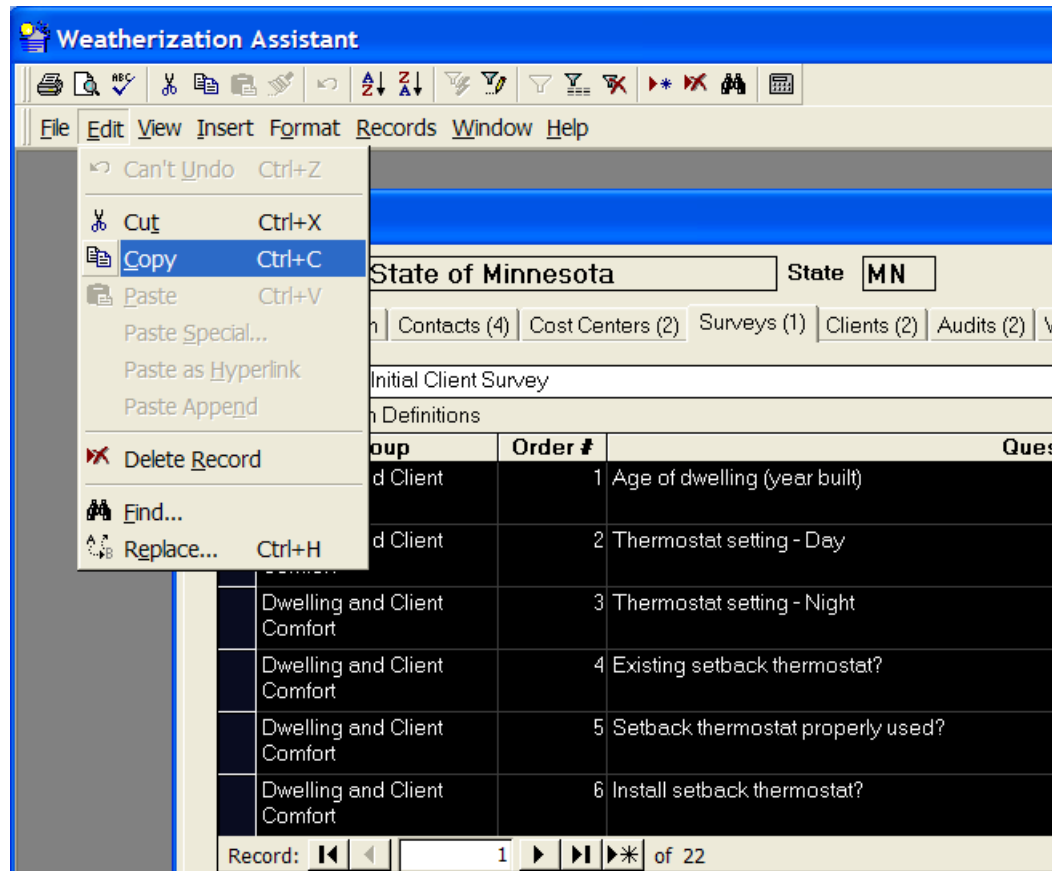
1 of 1 Copy Del

Comment [text area]

NEAT First Steps after Installation

4. Create Initial Client Survey

Alternatively, after all of the questions are highlighted, they can all be copied by selecting the Edit menu near the top of the screen, then selecting Copy from the drop-down list. Ctrl+C is the shortcut command for Copy.



NEAT First Steps after Installation

4. Create Initial Client Survey

To paste the survey questions to your agency's Initial Client Survey, select the Agency Information tab and choose your agency from the find Agency by Name drop-down list, as shown below.

The screenshot shows the 'Agency' window in the NEAT software. The 'Agency Information' tab is selected. A blue arrow points to the 'Agency Name' field, which contains 'State of Minnesota'. Another blue arrow points to the 'find Agency by Name' drop-down list in the 'AGENCY' section, which is open and shows a list of agencies. A third blue arrow points to the 'State' field, which is set to 'MN'. A text box on the left says 'Click Agency Information tab'. A text box at the bottom left says 'Click on the Agency by Name drop-down list, then select your agency's name from the list'. The 'AGENCY' section has a table with columns 'Agency Name', 'State', and 'Default'. The table lists 'State of Minnesota' and 'West Central Minnesota Communities A'. The 'REPORT' section has a 'Select Report' dropdown set to 'Scheduled Audits'. There are buttons for 'Print', 'PDF File', 'Snapshot File', and 'Explore'. A 'Select Clients' button is also present.

Agency

Agency Name State

Agency Information | Contacts (4) | Cost Centers (2) | Surveys (1) | Clients (2) | Audits (2) | Work Orders (2) | Status History

Agency Name Address

State City

Agency Type State

Zip Code

Phone Number

Fax Number

E-mail

Web Page URL

☐ Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record).

AGENCY

by Name

| Agency Name | State | Default |
|--------------------------------------|-------|---------|
| State of Minnesota | MN | No |
| West Central Minnesota Communities A | MN | Yes |

REPORT

Select Report

Print | PDF File | Snapshot File | Explore

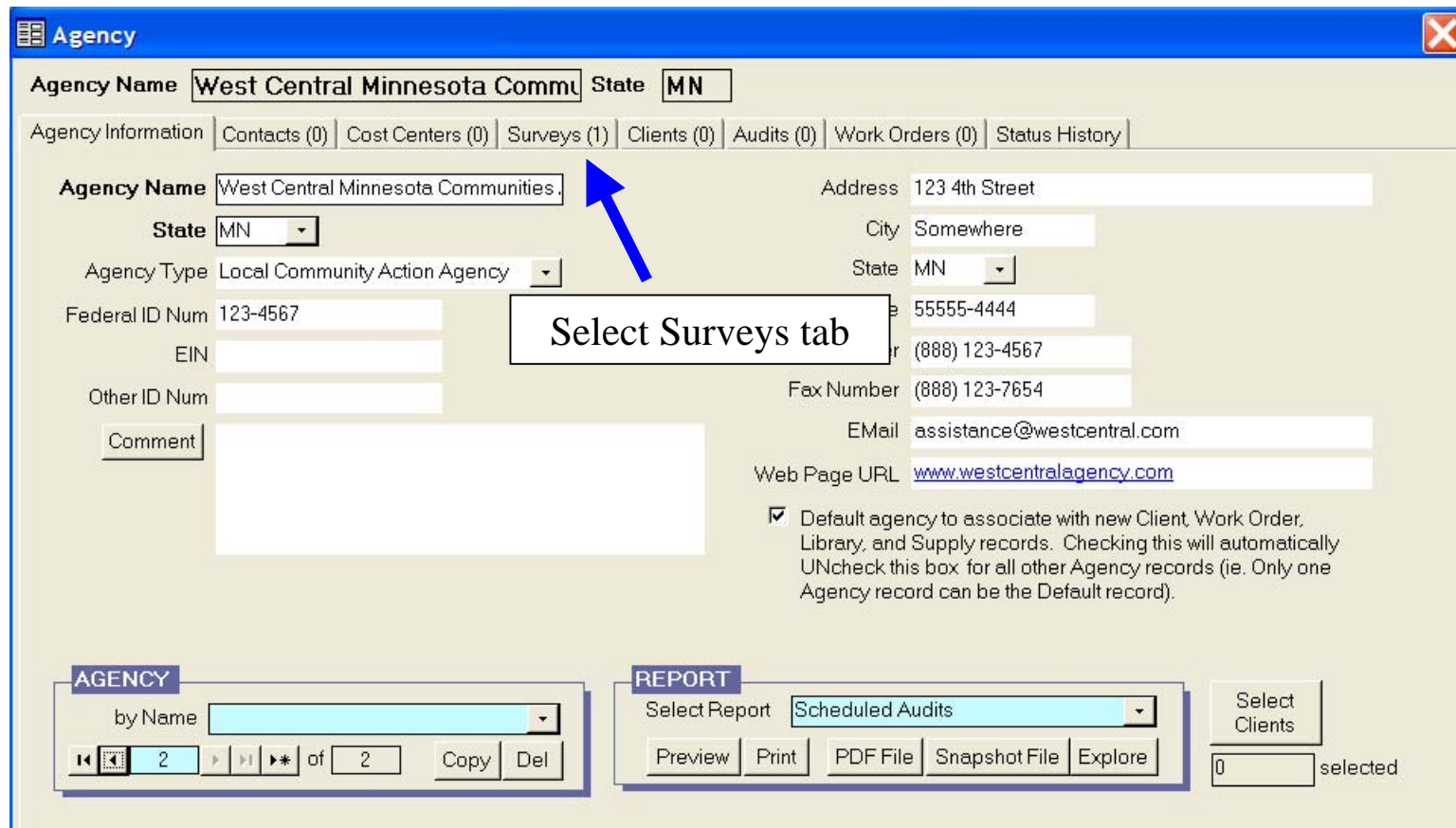
Select Clients

0 selected

NEAT First Steps after Installation

4. Create Initial Client Survey

Your agency's record will be shown on the Agency screen. From this screen select the Surveys tab to show the empty Initial Client Survey for your agency that was created in a previous step.



The screenshot shows the 'Agency' window in the NEAT software. The window has a blue title bar with the text 'Agency' and a close button. Below the title bar, there is a tabbed interface. The 'Surveys (1)' tab is selected, and a blue arrow points to it from a text box that says 'Select Surveys tab'. The 'Agency Information' tab is also visible. The 'Agency Name' field is 'West Central Minnesota Commu', and the 'State' is 'MN'. The 'Agency Type' is 'Local Community Action Agency'. The 'Federal ID Num' is '123-4567'. The 'EIN' field is empty. The 'Other ID Num' field is empty. The 'Comment' field is empty. The 'Address' is '123 4th Street'. The 'City' is 'Somewhere'. The 'State' is 'MN'. The 'Phone' is '55555-4444'. The 'Fax Number' is '(888) 123-4567'. The 'Email' is 'assistance@westcentral.com'. The 'Web Page URL' is 'www.westcentralagency.com'. There is a checkbox labeled 'Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record)'. At the bottom, there are two sections: 'AGENCY' and 'REPORT'. The 'AGENCY' section has a dropdown menu for 'by Name' and a list of items with a '2' in a box. The 'REPORT' section has a dropdown menu for 'Select Report' with 'Scheduled Audits' selected, and buttons for 'Preview', 'Print', 'PDF File', 'Snapshot File', and 'Explore'. There is also a 'Select Clients' button and a box showing '0 selected'.

Agency Name: West Central Minnesota Commu State: MN

Agency Information | Contacts (0) | Cost Centers (0) | Surveys (1) | Clients (0) | Audits (0) | Work Orders (0) | Status History

Agency Name: West Central Minnesota Communities. Address: 123 4th Street

State: MN City: Somewhere

Agency Type: Local Community Action Agency State: MN

Federal ID Num: 123-4567 Phone: 55555-4444

EIN: (888) 123-4567

Other ID Num: Fax Number: (888) 123-7654

Comment: Email: assistance@westcentral.com

Web Page URL: www.westcentralagency.com

☒ Default agency to associate with new Client, Work Order, Library, and Supply records. Checking this will automatically UNcheck this box for all other Agency records (ie. Only one Agency record can be the Default record).

AGENCY

by Name: 2 of 2 Copy Del

REPORT

Select Report: Scheduled Audits

Preview Print PDF File Snapshot File Explore

Select Clients

0 selected

NEAT First Steps after Installation

4. Create Initial Client Survey

The Survey tab is labeled “Surveys (1)”, indicating that one survey record was previously created for your agency, but the survey is currently empty, since no questions have been assigned to it. Highlight the entire first question record, by clicking in the far left box of the blank question record.

Agency Name: West Central Minnesota Commu State: MN

Agency Information | Contacts (0) | Cost Centers (0) | Surveys (1) | Clients (0) | Audits (0) | Work Orders (0) | Status History

Survey Name: Initial Client Survey ☒ Active

Survey Question Definitions

| | Group | Order # | Question |
|---|-------|---------|----------|
| ▶ | | 0 | |

Click in the far left box of the blank question record

Record: 1 of 1

SURVEY DEFINITION

by Survey Name:

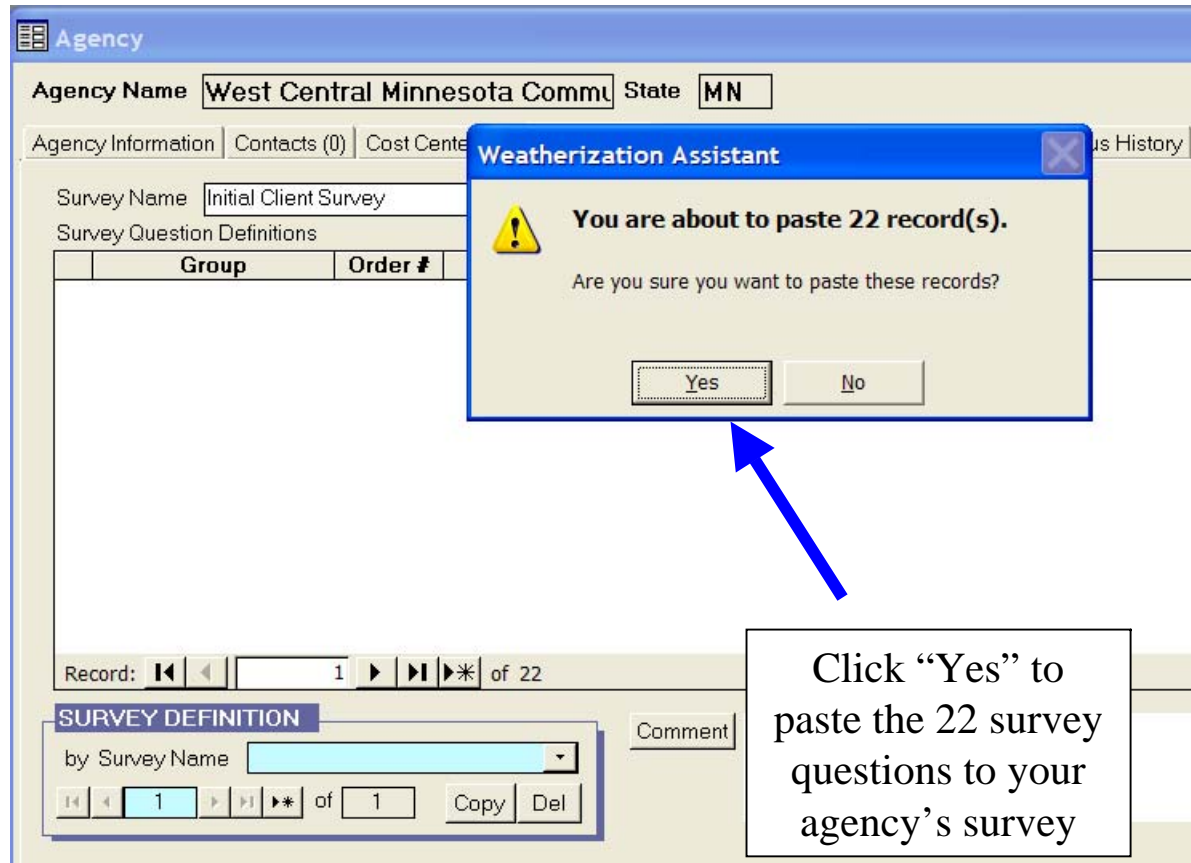
1 of 1 Copy Del

Comment:

NEAT First Steps after Installation

4. Create Initial Client Survey

Paste all of the copied questions into your agency's Initial Client Survey by pressing the "Ctrl" key, and while holding that key down, also press the "V" key. The shortcut reference to this key sequence is Ctrl+V. A warning screen will be shown indicating that you will be pasting 22 records.



NEAT First Steps after Installation

4. Create Initial Client Survey

All of the survey questions should now be pasted into the Initial Client Survey for your agency. This survey can now be referenced by any Client record that is created for your agency. Contact, Cost Center, Client, and Audit records will be created by downloading information from eHEAT. Close the form to return to the main NEAT screen.

The screenshot shows the 'Agency' window in the NEAT software. The title bar is blue with a red 'X' close button in the top right corner. A blue arrow points to this button, and a callout box says 'Click X to close the form'. The form has a header section with 'Agency Name' (West Central Minnesota Commu) and 'State' (MN). Below this is a tabbed interface with 'Agency Information' selected. The 'Survey Name' is 'Initial Client Survey' and it is marked as 'Active'. A table titled 'Survey Question Definitions' contains six rows of questions related to dwelling comfort and thermostat settings. At the bottom, there is a 'SURVEY DEFINITION' section with a dropdown menu and navigation buttons. A 'Comment' text area is also present.

| Group | Order # | Question |
|-----------------------------|---------|-----------------------------------|
| Dwelling and Client Comfort | 1 | Age of dwelling (year built) |
| Dwelling and Client Comfort | 2 | Thermostat setting - Day |
| Dwelling and Client Comfort | 3 | Thermostat setting - Night |
| Dwelling and Client Comfort | 4 | Existing setback thermostat? |
| Dwelling and Client Comfort | 5 | Setback thermostat properly used? |
| Dwelling and Client Comfort | 6 | Install setback thermostat? |

Record: 1 of 22

SURVEY DEFINITION

by Survey Name [dropdown]

[1] of 1 [Copy] [Del]

Comment [text area]

NEAT First Steps after Installation

Return to Main Screen

